





Jan Pytlarczyk

How to contact with me?

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My skills

- Knowledge of hardware and software issues of PC, laptop and TV
- I can work on Windows and Linux operating system
- Knowledge of Active Directory
- Knowledge Android Debug Bridge
- Knowledge of JIRA, TestRail, XRay, TestCase Studio, Zephyr scale
- Practical knowledge of ISTQB
- IDE: Visual Studio, IntelliJ
- Knowledge of GIT and NPM
- Basic knowledge of HTTP/ IP
- Some programming skills (HTML, CSS)
- Knowledge of Kibana
- Knowledge of basic SQL and Postman
- I learn by myself how to use Figma
- Driving licence - category B
- Very good analytical skills
- I know UML and BPMN diagram
- Good backlog and roadmap management

Languages

Polish - native

English - B2

Trainings

Training for Business Analyst provided by Future Collars
(Poland, Warsaw)

Training to become a business analyst and related professions, I'm also reading and training myself in this area. Soon I will start training myself in Power BI and Google analytics.

What I'm looking for

I am looking for a job that allow me keep work-life balance and self develop. Currently I'm looking for something which allows me gain more experience as a bussines analitics, but I'm still open for testing. I also work on my own app - you can chec it [HERE](#). In my free time I love european cinema, Balkan music, go to the gym (I was couple months ago very fatty - but it's in a past :D) and craft beers, cheers :)

Education

University of Science and Technology in Krakow

Postgraduate studies

Studies which prepares for being an Quality Assurance engineer (2020-2021)

The War Studies University in Warsaw

Master degree

Studies which prepares for being an internal security specialist (2016-2018)

University of Maribor in Lublana

Erasmus studies

Studies as part of the Erasmus + program (02.10.2017-23.02.2018)

International Balkan University in Skopje

Erasmus studies

Studies as part of the Erasmus + program (01.02.2017-10.06.2017)

National Defence Academy in Warsaw

Bachelor degree

Studies which prepares for being an internal security specialist (2013-2016)

Work expirience

IT analyst for DPDgroup IT

(Warsaw, Poland)
15.01.2024 - 15.04.2024

- Manual regression testing
- Technical support (L3) for customers and ticket planning
- Preparation of technical documentation

Tester for Stepstone

(Warsaw, Poland)
15.04.2022 - 31.08.2023

- Manually testing new integration by internal program
- Checking web structures and rating possible integrations
- reporting problems and cooperation with developers or salesman's

Tester for Samsung

(Warsaw, Poland)
15.07.2021 - 15.01.2022

- Manually testing new TV models according to test cases and including WCAG 2.1
- Collecting TV logs
- reporting problems and cooperation with programmers and repair verification

IT helpdesk for Securitas

(Warsaw, Poland)
23.11.2020 - 30.06.2021

- On- site support for internal clients (resolving all hardware problems like phones, printers, network, PC, laptops etc.)
- Seting up new devices (phones and computers including encryption)
- Users accounts menagment (via Active Directory)

IT helpdesk for Jacobs

(Krakow, Poland)
01.01.2020 - 04.09.2020

- Receiving reports from internal clients via chat and phone (in English)
- User verification and remote repair of damaged systems
- User account management (via Active Directory)

IT helpdesk for DELL

(Sofia, Bulgaria)
01.08.2018 - 31.10.2019

- Receiving requests from external clients (in Polish)
- Initial verification of damaged devices via e-mail and telephone
- Ordering technicians / couriers to repair a damaged system

I agree to the processing of personal data provided in this document for realising the recruitment process pursuant to the Personal Data Protection Act of 10 May 2018 (Journal of Laws 2018, item 1000) and in agreement with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).