Chris Cook

Location: Loughton, Essex
Phone: 07709874433
Email: chriscook226@gmail.com
LinkedIn: https://linkedin.com/in/chris-cook-bb9794153/

Profile

Diligent QA Engineer with a proven track record of leading QA teams, planning and executing testing strategies, and implementing codeless automation solutions. Skilled in cross-browser and mobile app testing, defect management, and fostering strong client relationships. Experienced in Agile methodology and SDLC, with a focus on enhancing product quality and user satisfaction through effective communication and problem-solving.

Achievements

- QA Line Management
- Planning and scheduled the testing on multiple projects
- Learning the Agile Methodology which involved all the Scrum Master Ceremonies.
- Automating the QA testing using a codeless automation which lead to the testing being more secure and faster

Career Summary

Senior QA Engineer & Lead | Made by ON Limited, London | September 2021 - November 2022

- Spearheaded the establishment and leadership of a new Quality Assurance (QA) team as Senior Quality Assurance Engineer/QA Lead at ON, enhancing the company's QA capabilities.
- Appointed line manager for a team of 5 highly skilled QA Engineers, fostering teamwork and skill development.
- Managed day-to-day operations, including work assignment to projects requiring quality assurance and active participation in testing efforts, ensuring high-quality project outcomes.
- Identified and implemented appropriate tools to optimize departmental testing processes, increasing efficiency and effectiveness.
- Conducted weekly resource meetings to allocate tasks among team members, improving project coordination and execution.
- Led performance reviews and established objectives for future evaluations, promoting individual growth and team excellence.
- Liaised with clients to replicate and address issues identified during test runs, maintaining strong client relationships and project integrity.
- Communicated effectively with all stakeholders to keep them informed about testing status and progress, ensuring transparency and trust.
- Conducted 1-2-1 appraisals with team members, helping them achieve their goals and providing necessary training for their professional development.
- Collaborated closely with developers to diagnose and resolve issues, enhancing product quality and user satisfaction.
- Played a key role in the testing of a mobile application for a leading clothing rental business, demonstrating versatility and expertise across multiple mobile platforms.
- Utilized TestRail for script writing and testing progress management, and conducted comprehensive manual website testing, including regression, functionality, system, backend, and exploratory testing.

QA Engineer | Amelco Limited, London | June 2019 - September 2020

- Conducted comprehensive regression testing on electronic sports books designed by Amelco, ensuring functionality and readiness for production.
- Performed testing across both desktop and mobile devices, enhancing product accessibility and user experience.
- Utilized BrowserStack technology for mobile device testing, demonstrating adaptability and proficiency in modern testing tools.
- Executed all testing manually, showcasing attention to detail and commitment to quality.
- Logged and tracked issues using Jira, facilitating effective issue resolution and project management.
- Collaborated with developers for re-testing once issues were resolved, ensuring high-quality product delivery.
- Conducted back-end testing using SQL to perform basic queries, verifying correct data exchange between front-end applications and servers.
- Wrote test cases using TestRail, enabling efficient monitoring of testing progress and extraction of metrics for evaluation and improvement.
- Contributed to the development and deployment of fully functional sports betting platforms, supporting Amelco's mission to provide innovative betting solutions.

QA Engineer | Becrypt Limited, London | April 2008 - November 2018

- Served as a QA Engineer at Becrypt, specializing in the testing of various cybersecurity products, reinforcing the company's commitment to robust security solutions.
- Engaged in detailed testing planning by analyzing requirements and writing test scripts, ensuring thorough coverage and alignment with project goals.
- Conducted full regression tests on QA builds of software, identifying and documenting issues to maintain high-quality standards.
- Utilized Jira as the defect management system, streamlining issue tracking and facilitating efficient resolution processes.
- Performed functional testing on software products to verify that all functionalities met the specified requirements, enhancing product reliability and user satisfaction.

Skills

Hard skills: Test planning, test scripts, QA team management, creating test process/test strategy, codeless automation solutions, cross-browser testing, mobile app testing (IOS/Android), Jira, TestRail, BrowerStack, User Experience Testing (UX), Windows, VMware, Agile.

Soft Skills: People management, team leader, Agile Methodology, SDLC, communication, problem solving.